

Minister Dlodlo launches the 2018 Public Service Month



Minister for the Public Service and Administration Ms Ayanda Dlodlo having a word with the Deputy Director General: Delivery Mr Willie Vukela during the launching of the Public Service Month at Velmore in Tshwane on Friday last week

Minister for the Public Service and Administration Ms Ayanda Dlodlo launched the 2018 Public Service Month in Tshwane on Friday last week under the theme, “*Thuma Mina – Taking Public Service to the People. We Belong, We Care, We Serve.*”

Public Service Month serves as a mechanism to assess the quality of service delivery with a view to improving government service offering to comply to the standards of the Batho Pele Principles of service and commitment.

Minister Dlodlo said Public Service Month will run until 30 September 2018 across the three spheres of government and that the PSM is an integral part of the Batho Pele Revitalisation strategy, with an enduring vision to:

- instill and rebuild good ethics and professionalism in how public servants do their work;
- recommit and rededicate the public servants to the principles of Batho Pele;
- improve the morale and inculcate a sense of pride of being a public servant; and
- to improve service delivery by exposing senior and middle managers to the coalface service delivery challenges and develop plans for corrective action and interfacing with the citizens.

The Minister continued by saying, “We are custodians of the Public Service in South Africa as enshrined in the Constitution. This country needs a Public Service that is developmental, caring and progressive. We are g

Development Plan (NDP) to build a Public Service that supports a capable and developmental state. This is our constitutional imperative to create a public administration that is professional, responsive, capable and efficient.

“Public Service should create a conducive working environment which instils a sense of belonging to the public. Through many of our other professional and innovative programs, we strive to position the public as the employer of choice to young graduates and public servants in general.”

“In the State of the Nation Address early this year, President Cyril Ramaphosa made a clarion call for us to adhere to the Batho Pele Principles, by putting our People First. All Public Service stakeholders should undertake their responsibilities with efficiency, diligence and integrity. He further called for a new discipline: to do things correctly, to do them completely and to do them timeously. He made a call on all public servants to embrace change. We dare not fail the President’s on this important call,” said Minister Dlodlo.

“Let us use Public Service Month and beyond to honour the legacy of both former President Mandela and President Ramaphosa by inculcating the Batho Pele Value Statement when providing services to our people,” concluded Minister Dlodlo.



Deputy Directors-General Ms Linda Dlodla and Ms Colette Clark (right), leading an oath taking that Public Servants will serve the people with respect



Public Servants taking an oath that they will continue serving the people with respect



Public servants had the opportunity to engage with Minister Dlodlo

Minister Dlodlo urges young people to use their hacking skills to improve service delivery



Minister Dlodlo visited the 12th CPSI Public Sector Innovation Conference 2018 on day two of the Conference at the Ca International Convention Centre

Minister Ayanda Dlodlo went on a walkabout at the Public Sector Innovation Hackathon (#2018) running on the sidelines of the CPSI Public Sector Innovation Conference. During her walkabout, she expressed excitement to see young people using their hacking skills to improve service delivery.

The #2018PSIHack teams were busy wrapping up their projects and preparing for pitching later on at the Conference. Minister Dlodlo said: “It’s so exciting to sit amongst people that you know are serious about what you are. It is not true that all public servants are corrupt, but that some of us work so hard for this country and its better affiliation.”

Minister Dlodlo stated that her responsibility is to receive and implement the solutions that come from the Conference and the Hackathon as well as to expose these solutions in various spheres of the public sector and the world. She said her other responsibility is service delivery improvement and she relies on all of the public servants within the innovation field to assist.

‘In September we’re planning a bigger Hackathon which will be attended by President Mr Cyril Ramaphosa. This is called Ignite Hackathon’, said Minister Dlodlo.

Deputy Minister Pilane-Majake calls for critical and effective debate at CPSI Conference



Deputy Minister for the Public Service and Administration Dr Chana Pilane-Majake addressing the CPSI's 12th Annual Conference in the Cape Town International Convention Centre

Deputy Minister for the Public Service and Administration Dr Chana Pilane-Majake called the annual Conference to be a platform for critical and effective debate for solution which would improve service delivery.

The CPSI Conference was held from 29 – 31 August 2018 at the Cape Town International Convention Centre (CTICC). It serves as a critical platform to encourage and advance the adoption of innovation for improved service delivery by the public sector with this year's theme being, “Partnering with a renewed public sector through

Opening the conference and welcoming the delegates, the Chief Executive of CPSI, Ms Thulani Nkomo addressed the delegates about existing innovation by saying, “Acknowledge and appreciate already existing innovation

service delivery. Innovation should be inclusive in service delivery. Innovation should be a culture that is woven into how we deliver services.”

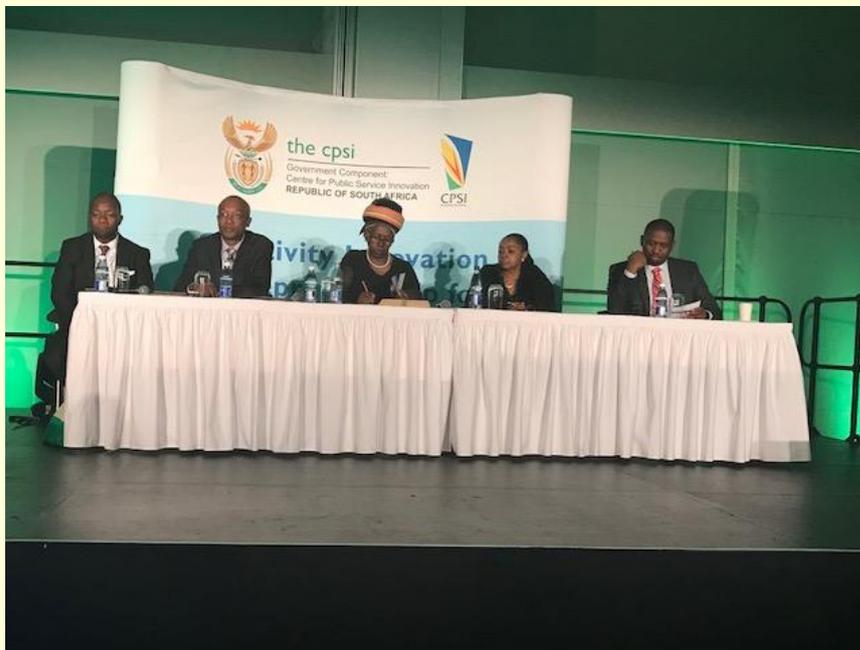
In her keynote address, Deputy Minister Dr Pilane-Majake, described the Conference as a robust platform that supports transformation and development of a better performing and service.

She said, “It facilitates a cross-pollination and exchange of knowledge, expertise and v which form the hallmark of a thriving and sustainable modern-day society within the comp knowledge

Speaking on the theme of the Conference, the Deputy Minister reminded delegates that t of all of us a hands-on-deck approach. She continued to say that the theme also calls for in order to collaborate. “This, importantly, comes across as a caution to adopt a major o or mind-shift to steer clear from the compartmentalised, silo mentality that is traditionally bureaucratic establishments across the world,” she said.

Deputy Minister Pilane-Majake reminded delegates of the importance of the Conference public sector innovation and urged them to be innovative. “Let us use this opportunity to integrate innovation and innovative thinking in order to improve the working culture within she

The two-day conference will also feature a Hackathon titled: Public Sector Innovation Hack service delivery challenges and finding solutions to these challenges. This is an opportunity for a group hackers to come and hack for innovative solutions to public service challenges.



Deputy Minister Dr Chana Pilane-Majake and other participants at the CPSI Conference



Participants at the CPSI Conference

Did you Know:

In 1974 the banning order against Albertina Sisulu was renewed by the apartheid regime?

Quote of the day:

“If you want to make peace with your enemy, you have to work with your enemy. Then he becomes your partner.” Long Walk to Freedom – Former President Nelson Mandela.



the dpsa

Department:
Public Service and Administration
REPUBLIC OF SOUTH AFRICA



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We care



We serve