Achieving Sustainable Development Goals through Digital Governance: The Bangladesh Experience

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“Let us together create a world that can eradicate poverty, hunger, war and human sufferings and achieve global peace and security for the well being of humanity”

– Bangabandhu Sheikh Mujibur Rahman, 29th UN General Assembly, 1974

“The Agenda 2030 is our collective journey to transform the world”. 70th UN General Assembly, 2015

- Hona’ble Prime Minister, Sheikh Hasina, 70th UN General Assembly, 2015
Sustainable Development Goals

1. No poverty
2. No hunger
3. Good health
4. Quality education
5. Gender equality
6. Clean water and sanitation
7. Renewable energy
8. Good jobs and economic growth
9. Innovation and infrastructure
10. Reduced inequalities
11. Sustainable cities and communities
12. Responsible consumption and production
13. Climate action
14. Life below water
15. Life on land
16. Peace and justice
17. Partnerships for the goals

#GLOBALGOALS
SDGs: Strategies & Initiatives

Policy Support

Long Term Planning
- Priority based Implementation planning
- Implementation Planning set by Ministries according to their targets

Annual Planning
- Include SDG targets in the Annual Performance Agreement (APA)
Availability of data out of 232 indicators of SDGs

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<th>Number</th>
<th>Percent</th>
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<tr>
<td>Not Available</td>
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Institutional Preparedness: Ministries/Divisions responsible for data generation of SDGs indicators
Digital Governance: Establishment of Union Digital Centers (UDCs)

- Established in November 11, 2009. Initially it was known as UISC.
- Located at each Union Parishad (UP).
- In every UDC, there are two entrepreneurs (male-female ratio is 50:50).
- Training facilities and equipment like – computer, web cam and projector have been given to UDCs.

- To provide government and non-government services to the doorsteps of poor and marginalized people at union level.
Services provided by UDCs

- Birth Registration
- Health Information
- Agricultural Information
- Market Information
- Information about law enforcing agencies
- Information about admission test in all levels (school, college, university etc.)
- Information related to public examinations
- Weather forecasting /Natural disaster information
- Social safety network-VGD, VGF, Kabikha, Kabita etc. information
- Land related information- registration, mutation, record, survey etc.
- Family planning Information
- Mobile Banking service
- Employment & Job Information
- Voter ID card & election related various information
- Information related to all sorts of development activities taken in local & central level
- Computer compose, printing, scanning & laminating
- Photocopier service
- Internet Browsing & E-mail Service – connectivity with information super high way
- Video conferencing
- Mobile Telephone Service
- Tax related information- E Tin registration, income tax, VAT, excise duty etc.
- Business & recreation information
- Various types of government forms download
- All other information related to government Services.
Impact of Digital Centers

- 237 million services provided
- 4 million+ citizen using mobile banking
- 75 million birth registration completed
- US$ 8.3 million earned by entrepreneurs
- 2212 Agent Banking & mobile financial services in 2500 UDCs
- 57K Citizen Opened Bank Account
Underserved communities have better and simplified access to public services

Services Received by Beneficiaries

- 2015: 56.6M
- 2016: 62.2M
- 2017: 66.3M

Earnings by the entrepreneurs

- 2015: US$ 5.44 M
- 2016: US$ 6.92 M
- 2017: US$ 8.3 M
Underserved communities have better and simplified access to public services

70 TCV Studies

- Health service
- Financial Inclusion
- Education
- Agricultural service
- Assisted Rural e-Commerce
- Local Govt.
- Private & Public services from Digital Centre
- Livestock
- Land service

Saved in 2016:
- 996.79 M Man days
- US$ 1.51 B
- 394.42 M visit

Projection for 2023:
- 7.56 B Man days
- US$ 11.51 B
- 2.99 B visit
7th Five Year Plan

- **12.3.5** ICT for greater transparency, good governance and service delivery
- **12.3.6** Pro- Citizen civil service
- **12.4.1** Strengthening the enabling environment through ICT infrastructure and service capacities

Sustainable Development Goals

1. **No Poverty**
2. **Gender Equality**
3. **Reduced Inequalities**
4. **Peace, Justice and Strong Institutions**
Digital Governance: A Tripartite Partnership

Government provides digital devices (computer, scanner, projector etc.), training

Entrepreneurs invest: time, labour, skills

UDC

Union Parishad (UP) ensures infrastructure, space

5 Ps: People, Prosperity, Planet, Partnership & Peace

Partnership Goal 17
An Innovative way of service delivery: E-Porcha (Land ownership document) Delivery from UDCs

Any rural citizen can apply for ‘Porcha’ from nearby Union Digital Centre.

Through applying online they can receive Porcha delivered to their home.

- A Citizen gets a receipt containing ID number after applying.
- They get a probable delivery date.
Providing free health service through municipal digital center

- Preserving medical records in a database.
- Patients are informed their next appointment date through SMS
- Free diagnostic service financed by municipality
SSN (Social Safety Net) Info Management System

- Adult allowance
- Widow allowance
- Physically handicapped allowance
- Lactating mother allowance
- War wounded freedom fighter allowance
- Program for orphanage
- Subsidy for fuel
- Primary students allowance
- Allowance for dropouts
- Allowance for handicapped student
- Training & assistance fund for garments worker
- Program for eradicating unemployment
- Funding for affected farmers
- Program for maternal health
- Program for community nutrition

SDG Goal 1: End poverty in all its forms everywhere
SSN (Social Safety Net) Info Management System

Social Safety Net (SSN) / সামাজিক নিরাপত্তা বেষ্টনী

- Union Name: Panisara
- Village Name: Sonali Bank
- Aid/SSN Type: VGD

Already Assigned for another SSN
40 Days Employment

Plz click here to go back to the Data Entry Page
Challenges in Achieving SDGs

Five Primary Challenges:

• Data and information management system
• Capacity building for the implementation of the SDGs
• Reforming and integration in the policy framework relevant to the SDGs
• Institutional reforms
• Resource mobilization and management

Secondary challenges:

• Integrating the private sector, NGOs and the civil society with the public sector efforts
• Citizen’s awareness for the SDGs and inclusion of their efforts
• Localization of SDGs/ integrating the national efforts with the local efforts
• Inter ministerial co-ordination
Putting Citizens First

Golden Bangladesh: Our Dream

VISION 2021

Middle Income Country

Golden Bangladesh

2041 DEVELOPED COUNTRY

2071 100 YEARS of INDEPENDENCE

2100 DELTA PLAN

DEPENDS on our ability to translate the vision

SDGs 2030

VISION 2021

2071 100 YEARS of INDEPENDENCE

 Urdu: উন্নয়ন জংশন

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Thanks

Questions ?