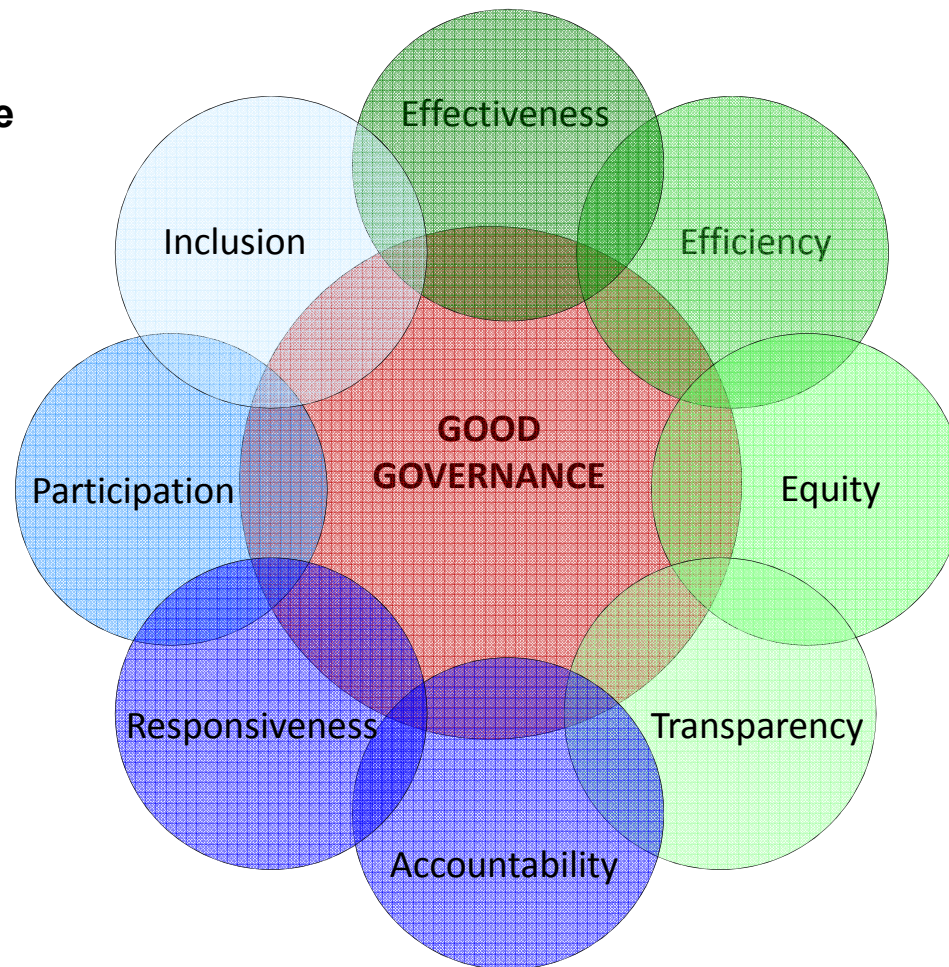
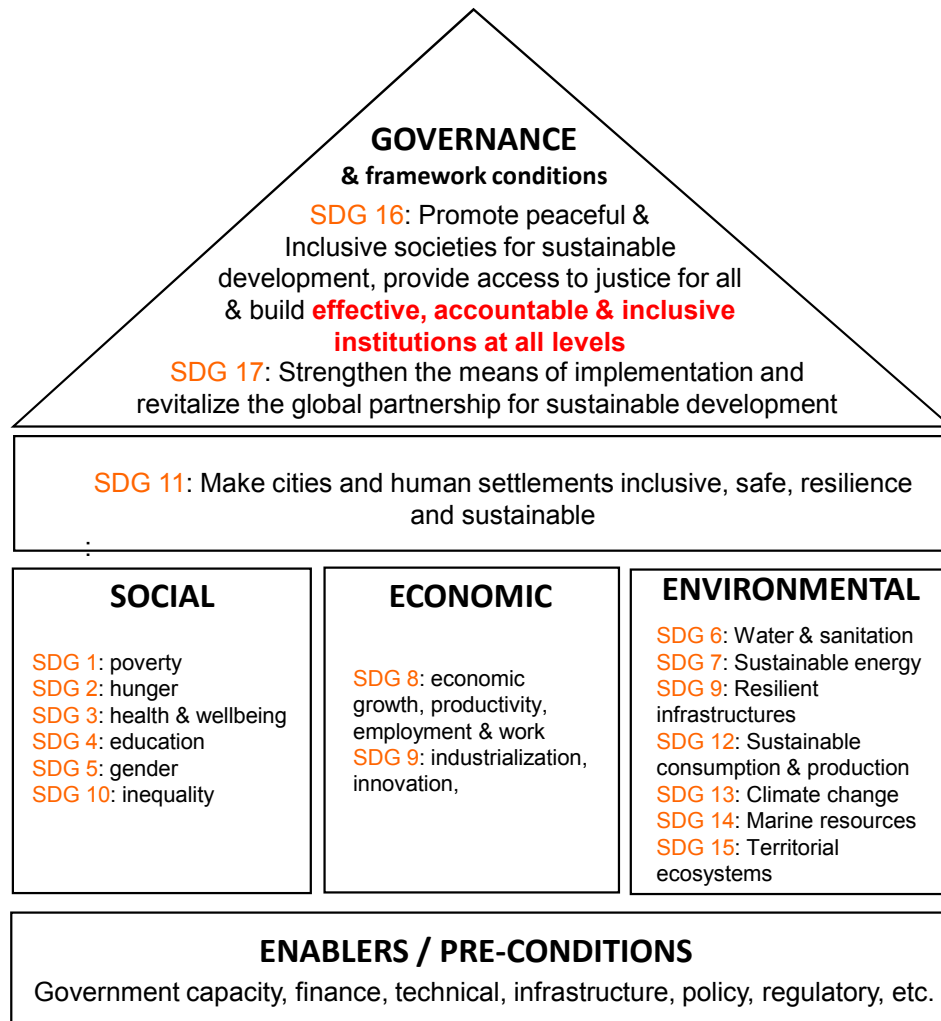


## Three/eight principles of good governance

**Effective governance**  
**Accountable governance**  
**Inclusive governance**



# UN Sustainable Development Goals, 2016-2030



# Government Capacity

- Enabler

- Data protection/privacy
- Process
- Regulation, policy
- Infrastructure
- Finance
- Organisational coherence



- High quality data
- Interoperability
- Strong digital identity
- Access
- Supportive Regulation

- Composite Measurement

- Data
- E Enables (eDelivery/eSignature)
- ICT Governance
- ICT Security
- ICT equality
- ICT integration

- Inclusion

- Multi channel
- Look at diversities
- Vulnerable groups
- E-participation
- Accessibility
- Affordability of implementation

## Effective Government

- Efficiency
- Does the government have focal points for each SDG goals?
- Whole of government approach
- ICT enterprise architecture
- GIS use and IOT
- Vertical and horizontal integration online
- Reuse + integration
- Once only principle
  - Legal laws for sharing data within public administration
  - ICT infrastructure available for data sharing
- Digital by default, by design & back office, integration
- Citizen center
- Internet ready
- Policy making
- E-trade, e-finance, e-commerce,(overall inter-institutional cooperation)

## Accountable Government

- Open budget
- Ethics and open financial reporting of public efficiency
- Solicit feedback on government services
- Follow citizen's satisfaction
- Share e-progress report
- Government responds to complaints
- Published evidence for decisions
- Enables citizens to track & trace processes & decisions
- Public access to info
- How does the government map the progress of meeting the SDGs?
- Access to information
- Transparent service delivery
- Online procurement
- Transparent process
- E-procurement
- Open government
- E-participation
- E-service
- Public of information
- Fight against corruption
- policy /law for opening of public sector information (open data)
- Availability of basic datasets (budget, etc.)
- Inclusive readability
- Delivering benefits to citizens for justice
- Less corruption
- More participation
- Open justice process
- Online access to laws

## Inclusive Government

- E-decision making
- Inclusive governance open data
- E-rural e-agriculture
- E-learning
- E-legislation
- All social groups covered (poor, women, disabled, illiterate)
- Digital divide
- Online participation
  - Petitions
  - Consultation
  - Voting
  - Legislation development online
- Top benchmark
  - Policy making
  - Service delivery
- Indicator
- Engagement
- Methods (service, digital channels) + focus