



UN Public Administration Programme

Division for Public Administration and Development Management (DPADM)
UN Department of Economic and Social Affairs (UNDESA)



Session III: Emerging Areas (11:15-12:45)

Expert Group Meeting 10-11 May 2017



UNITED NATIONS E-GOVERNMENT SURVEY 2016

E-GOVERNMENT IN SUPPORT OF SUSTAINABLE DEVELOPMENT

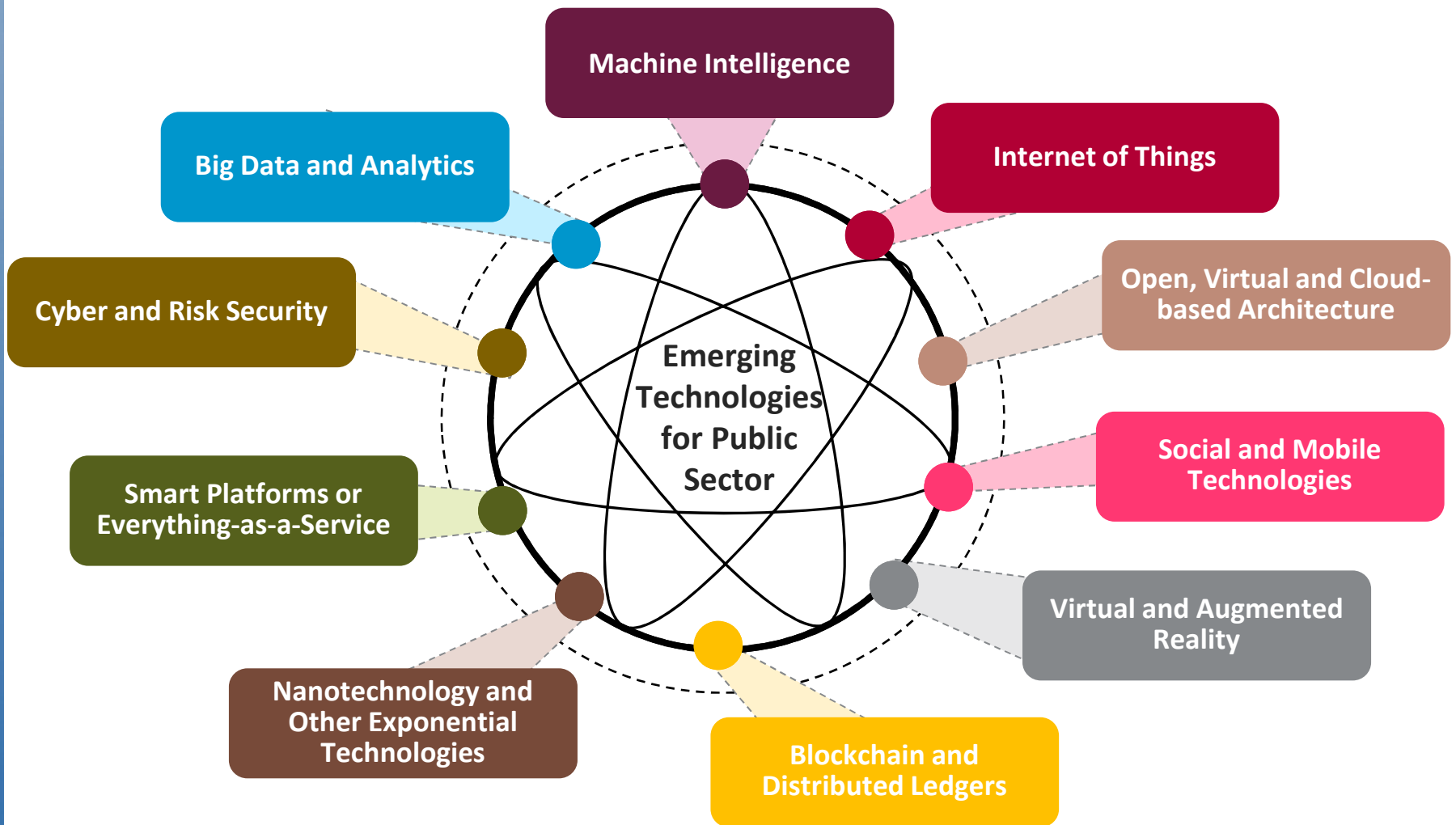
Economic &
Social Affairs



UNITED NATIONS

- Our measurement should be future proof

Emerging Technologies in the Public Sector



Data driven change in the public sector is leading to a redesign of public services

- More data
- More capacity to manage data
- Data science to analyse and interpret large amounts of data in order to retrieve valuable insight

Using blockchain for effective, transparent and inclusive development – Tech Aid examples

- UNDP Serbia: Remittance project, Starting June 2017
- UNDP Jordan: Refugees Work permit integration, September 2017
- St Vincent de Paul USA: Aid Disaster Response in North Carolina for end users to redeem products in a Walmart store, August 2017
- St Vincent de Paul Ireland: Food, clothes & services redemption for people on social welfare, October 2017

How do we measure this?

- Is this legally allowed?
- Are there specific projects implemented?
- In which domains?
Domains can be easily mapped to the SDGs



Open Discussion

- **Are there any emerging trends that have not been included so far in the paper?**
- **Are there still technologies that are relevant but that we are not necessarily measuring e.g. SMS could be covered in part 2 of the survey**
- **Are there specific channels that have been overlooked?**

