

# 2013 UNITED NATIONS PUBLIC SERVICE AWARDS

## WINNERS

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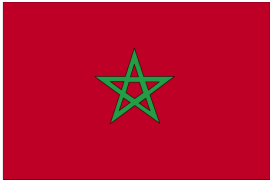


# Category 1

## Preventing and Combating Corruption in the Public Service

### Africa

#### 1<sup>st</sup> Place Winner



#### Morocco

Initiative: Integrity Reinforcement

Institution: Régime collectif d'allocation de retraite  
(Groupe Caisse de Dépôt et de Gestion)

### Asia and the Pacific

#### 1<sup>st</sup> Place Winner



#### India

Initiative: Mass Contact Programme (MCP)

Institution: Chief Minister's Office – Kerala State

### Asia and the Pacific

#### 2<sup>nd</sup> Place Winner



#### Republic of Korea

Initiative: Anti-Corruption Clean Construction System

Institution: Seoul Metropolitan Infrastructure  
Headquarters

## Europe and North America

### 1<sup>st</sup> Place Winner

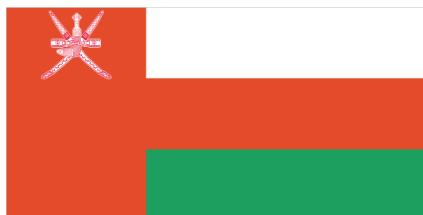


### Italy

Initiative: INPS: Our fight and synergy against corruption  
Institution: National Institute of Social Security, Apulia,  
Bari

## Western Asia

### 1<sup>st</sup> Place Winner



### Oman

Initiative: Complaints Window  
Institution: State Audit Institution

## Europe and North America

### 2<sup>nd</sup> Place Winner

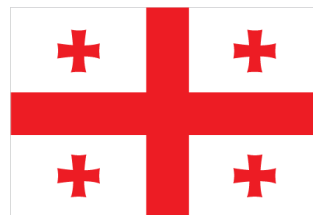


### Slovenia

Initiative: Supervisor  
Institution: Commission for the Prevention of Corruption

## Western Asia

### 2<sup>nd</sup> Place Winner



### Georgia

Initiative: Online Asset Declaration System (OADS)  
Institution: Civil Service Bureau

## Category 2

### Improving the Delivery of Public Services

#### Africa

#### 1<sup>st</sup> Place Winner



#### South Africa

Initiative: Communal Ablution Blocks for Informal Settlements

Institution: E'Thekweni Metropolitan Municipality Water and Sanitation Services

#### Asia and the Pacific

#### 1<sup>st</sup> Place Winner



#### Thailand

Initiative: Child First – Work Together (CF-WT)

Institution: Rajanagarindra Institute of Child Development - Ministry of Public Health

#### Africa

#### 2<sup>nd</sup> Place Winner



#### Nigeria

Initiative: Federal Capital Territory Administration Mobile Integrated Primary Health Care Service Delivery "MAILAFIYA"

Institution: Federal Capital Territory Administration, Abuja, Nigeria

#### Asia and the Pacific

#### 2<sup>nd</sup> Place Winner



#### India

Initiative: SWAVALAMBAN

Institution: District Administration, Dhanbad

## Europe and North America

### 1<sup>st</sup> Place Winner



### Spain

Initiative: Servicio de atención a Personas con Movilidad Reducida - PMR- en los aeropuertos de la red

Institution: AENA (Aena Aeropuertos Españoles y Navegación Aérea)

## Europe and North America

### 2<sup>nd</sup> Place Winner



### Spain

Initiative: Modernización de la administración local a través del uso de las Nuevas Tecnologías

Institution: Fundación BiscayTIK

## Europe and North America

### 2<sup>nd</sup> Place Winner



### United States of America

Initiative: Improving Outcomes for Children

Institution: Philadelphia Department of Human Services

## Latin America and the Caribbean

### 1<sup>st</sup> Place Winner



### Peru

Initiative: Documento Nacional de Identidad (DNI) De Menores Y Su impacto En El Ejercicio De Los Derechos Humanos

Institution: Registro Nacional de Identificación y Estado Civil (RENIEC)

## Latin America and the Caribbean

### 2<sup>nd</sup> Place Winner



### Mexico

Initiative: Fomento a la Inversión en la Propiedad Rural / FIPP

Institution: Procuraduría Agraria

## Latin America and the Caribbean

### 2<sup>nd</sup> Place Winner



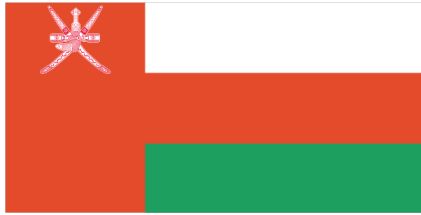
### Brazil

Initiative: Pacto Pela Vida-PPV

Institution: Government of the State of Pernambuco

## Western Asia

### 1<sup>st</sup> Place Winner



### Oman

Initiative: INJAZ Hall

Institution: Ministry of Regional Municipalities and Water Resources

## Western Asia

### 2<sup>nd</sup> Place Winner



### United Arab Emirates

Initiative: Customer Service Management

Institution: Dubai Police General Headquarters

## Category 3

# Fostering Participation in Public Policy Decision Making through Innovative Mechanisms

### Asia and the Pacific

#### 1<sup>st</sup> Place Winner



#### Republic of Korea

Initiative: Seoul Welfare Standards enabled by and for the Citizens of Seoul

Institution: Seoul Metropolitan Government

### Asia and the Pacific

#### 2<sup>nd</sup> Place Winner



#### Republic of Korea

Initiative: Eco-mileage, a program to engage citizens in GHG reduction

Institution: Seoul Metropolitan Government

### Europe and North America

#### 1<sup>st</sup> Place Winner



#### Moldova

Initiative: Increased transparency in the decision-making process

Institution: State Chancellery of the Republic of Moldova



## Latin America and the Caribbean

### 1<sup>st</sup> Place Winner



### Brazil

Initiative: Sistema Estadual de Participação Popular e Cidadã / SISPARCI

Institution: Governo do Estado do Rio Grande do Sul

## Western Asia

### 1<sup>st</sup> Place Winner



### Egypt

Initiative: Egypt's ICT Indicators Portal

Institution: Information Center

## Category 4

### Promoting Whole-of-Government Approaches in the Information Age

Africa

**1<sup>st</sup> Place Winner**



**Nigeria**

Initiative: 1-GOV.net

Institution: Galaxy Backbone

Africa

**2<sup>nd</sup> Place Winner**



**Botswana**

Initiative: Food Coupon System

Institution: Ministry of Local Government and Rural Development

Africa

**2<sup>nd</sup> Place Winner**



**Morocco**

Initiative: QR Codes

Institution: Agence Urbaine D'essaouira

## Asia and the Pacific

### 1<sup>st</sup> Place Winner



### Republic of Korea

Initiative: DBAS: Korea's Integrated Financial Management Information System

Institution: Ministry of Strategy and Finance

## Asia and the Pacific

### 2<sup>nd</sup> Place Winner



### Singapore

Initiative: Co-creation of creative solutions through eGov initiatives

Institution: National Environment Agency

## Asia and the Pacific

### 2<sup>nd</sup> Place Winner



### Republic of Korea

Initiative: Government Wide Enterprise Architecture in Korea (GEA)

Institution: Ministry of Security and Public Administration

## Europe and North America

### 1<sup>st</sup> Place Winner



### Slovenia

Initiative: Reusable IT building blocks for electronic data exchange - implementation for e-Social Security

Institution: Ministry of the Interior and Public Administration

## Europe and North America

### 2<sup>nd</sup> Place Winner



### Spain

Initiative: Plan Nacional de Observación del Territorio (PNOT)

Institution: Instituto Geográfico Nacional

## Latin America and the Caribbean

### 1<sup>st</sup> Place Winner



### Trinidad and Tobago

Initiative: TTBIZLink

Institution: Ministry of Trade, Industry and Investment

Western Asia

**1<sup>st</sup> Place Winner**



**United Arab Emirates**

Initiative: Abu Dhabi Government Contact Centre  
Institution: Abu Dhabi Systems & Information Centre

Western Asia

**2<sup>nd</sup> Place Winner**



**Bahrain**

Initiative: Integrated Service Delivery Platform (ISDP)  
Institution: eGovernment Authority

Western Asia

**2<sup>nd</sup> Place Winner**



**United Arab Emirates**

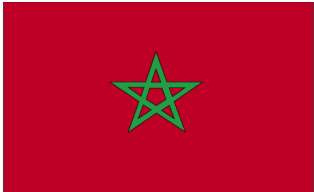
Initiative: Dubai eGovernment Electronic Shared Services (ESS)  
Institution: Dubai eGovernment

# Category 5

## Promoting Gender-responsive Delivery of Public Services

Africa

**1<sup>st</sup> Place Winner**



**Morocco**

Initiative: L'Intégration de l'Approche Genre dans le Plan Stratégique de Formation, de Renforcement des Capacités, de Développement des Compétences et de Mise en Réseau au profit des Collectivités Territoriales du Maroc

Institution: La DFCAT du Ministère de l'Intérieur

Africa

**2<sup>nd</sup> Place Winner**



**Ethiopia**

Initiative: Creating Access to Education for Disadvantaged Female Civil Servants (AEDFCS, ASSNFS, and IPFA)

Institution: Ethiopian Civil Service University

Africa

**2<sup>nd</sup> Place Winner**



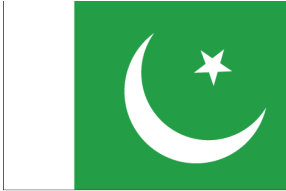
**Kenya**

Initiative: Gender and Health

Institution: Nikumbuke-Health by Motorbike

## Asia and the Pacific

### 1<sup>st</sup> Place Winner



### Pakistan

Initiative: GRLI

Institution: Gender Unit Department of Labour Punjab

## Asia and the Pacific

### 2<sup>nd</sup> Place Winner



### India

Initiative: GRAAMIN HAAT

Institution: Dept. of Cottage and Rural Industries

## Asia and the Pacific

### 2<sup>nd</sup> Place Winner



### Republic of Korea

Initiative: Initiative for Women of Single-Person Household

Institution: Seoul Metropolitan Government

## Europe and North America

### 1<sup>st</sup> Place Winner



### Germany

Initiative: Aktionsprogramm Perspektive Wiedereinstieg (PWE)

Institution: Bundesministerium für Familie, Senioren, Frauen und Jugend

## Europe and North America

### 2<sup>nd</sup> Place Winner



### Italy

Initiative: Mini\*Midi\*Mef (MMM)

Institution: Ministry of Economy and Finance

## Latin America and the Caribbean

### 1<sup>st</sup> Place Winner



### Ecuador

Initiative: Catalogo Orientador de Gastos Politicas de Equidad de Genero

Institution: Ministerio de Finanzas Ecuador



## Western Asia

### 1<sup>st</sup> Place Winner



### Egypt

Initiative: Multidisciplinary Breast Cancer Clinic –  
Women’s Health Outreach Program

Institution: Ministry of Health

## Western Asia

### 2<sup>nd</sup> Place Winner



### Jordan

Initiative: مركز الخدمات متكاملة لمناهضة العنف الاسري /دار الوفاق  
الاسري (Integrated Services Center against Domestic  
Violence/ Family Reconciliation)

Institution: مركز الخدمات المتكاملة لمناهضة العنف الاسري  
(Center for Integrated Services against Domestic  
Violence)

**Congratulations!**

